

# Family and Domestic Violence – Referrals

While it is not definitive, below is a list of resources available from a few family and domestic violence support organisations.

Service	Description	Contact
<b>Emergency services</b>	The Triple Zero (000) service is the quickest way to get the right emergency service to help you. It should be used to contact police, fire or ambulance services	Call: 000
<b>Aboriginal Family Violence Prevention and Legal Service (FVPLS)</b>	An Aboriginal community-run organisation providing assistance to Aboriginal and Torres Strait Islander victim survivors of family violence and sexual assault	Call: 1800 105 303 <a href="http://www.nationalfvpls.org">www.nationalfvpls.org</a>
<b>Berry Street</b>	Provides a range of support services to women and their children who have experienced family violence in the northern and western suburbs of Melbourne	Call: (03) 9429 9266 <a href="http://www.berrystreet.org.au">www.berrystreet.org.au</a>
<b>Beyondblue</b>	Provides information and support to help everyone achieve their best possible mental health and includes a 24-hour helpline	Call: 1300 224 636 <a href="http://www.beyondblue.org.au">www.beyondblue.org.au</a>
<b>Centres Against Sexual Assault</b>	Confidential, non-profit, government-funded organisations providing support and intervention for women, children and men who are victim survivors of sexual assault	Call: 1800 806 292 (Sexual Assault Crisis Line, 24 hours) Email: <a href="mailto:ahcasa@thewomens.org.au">ahcasa@thewomens.org.au</a> <a href="http://www.casa.org.au">www.casa.org.au</a>
<b>Court Network</b>	A voluntary non-legal court support service operating throughout Victoria and Queensland. They can tell you about how the court works and can also make referrals to other community agencies for support after the hearing	Call: 1800 681 614 <a href="http://www.courtnetwork.com.au">www.courtnetwork.com.au</a>
<b>Good Samaritan Inn</b>	Provides short-term emergency accommodation for single women, and women with children, escaping family violence and homelessness	<a href="http://www.goodsamaritaninn.org.au">www.goodsamaritaninn.org.au</a>
<b>InTouch: Multicultural Centre Against Family Violence</b>	A state-wide organisation specialising in services, programs and responses to family violence in migrant and refugee communities	Call: 1800 755 988 <a href="http://www.intouch.org.au">www.intouch.org.au</a>
<b>Kids Helpline</b>	Provides 24-hour assistance for children, teens, young adults and also for parents and carers. Email counselling and WebChat is also available	Call: 1800 55 1800 <a href="http://kidshelpline.com.au">kidshelpline.com.au</a>
<b>Lifeline</b>	Provides 24-hour crisis support and suicide prevention services	Call: 13 11 14 <a href="http://www.lifeline.org.au">www.lifeline.org.au</a>
<b>McAuley Community Services for Women</b>	Provides much-needed services for women and their children who are escaping family violence, and for women who are homeless	Call: (03) 9362 8900 <a href="http://www.mcauleycsw.org.au">www.mcauleycsw.org.au</a>

<b>Service</b>	<b>Description</b>	<b>Contact</b>
<b>MensLine Australia</b>	A national phone and online support service for men that includes video counselling	Call: 1300 789 978 <b>mensline.org.au</b>
<b>1800RESPECT – National Sexual Assault, Domestic Family Violence Counselling Service</b>	Qualified and experienced counsellors provide 24-hour phone and online counselling, information and assistance to access other services to all people in Australia affected by sexual assault and family and domestic violence	Call: 1800 737 732 <b>www.1800respect.org.au</b>
<b>No to Violence Men’s Referral Service</b>	An anonymous and confidential phone counselling, information and referrals service to help men involved in family violence, including those using violent and controlling behaviour towards a partner or family member	Call: 1300 766 491 <b>www.ntv.org.au</b>
<b>Safe Steps Family Violence Response Centre</b>	A confidential 24-hour response service for women and children that provides information on family violence support services, legal rights and accommodation options	Call: 1800 015 188 <b>www.safesteps.org.au</b>
<b>SmartSafe</b>	Provides advice and resources on technology-facilitated abuse	<b>www.smartsafe.org.au</b>
<b>The Lookout</b>	An online resource where you can find information, resources and services aimed at preventing and responding to family violence	<b>www.thelookout.org.au</b>
<b>Victims Support Agency</b>	Provides support and information to help victims of crime. The service guides victims through the legal process and helps manage the effects of crime through practical assistance and counselling (8am to 11pm, seven days a week).	Call: 1800 819 817 (Victims of Crime helpline) Text: 0427 767 891 <b>www.victimsofcrime.vic.gov.au</b>
<b>WIRE (Women’s Information and Referral Exchange) Women’s Support Line</b>	A free, confidential and state-wide phone service, 9am to 5pm, Monday to Friday.	Call: 1300 134 130 Email: <a href="mailto:inforequests@wire.org.au">inforequests@wire.org.au</a> <b>www.wire.org.au</b>
<b>Women’s Information and Referral Exchange (WIRE)</b>	Provides Victorian women with free and confidential support, information and referrals on any issues. Services include the Telephone Support Service, Women’s Information Centre, online Livechat support and email support service	Call: 1300 134 130 <b>www.wire.org.au</b>
<b>Women’s Legal Service Victoria</b>	Provides phone advice and appointments to women in Victoria who are in need of legal advice, information or referral, irrespective of their income or assets	Call: 1800 133 302 or (03) 8622 0600 <b>www.womenslegal.org.au</b>